

Dwight Ford
Executive Director,
CCAP



From the Director...

New Beginnings and Continued Legacy

I have the privilege of leading an institution created to eliminate the causes of poverty.

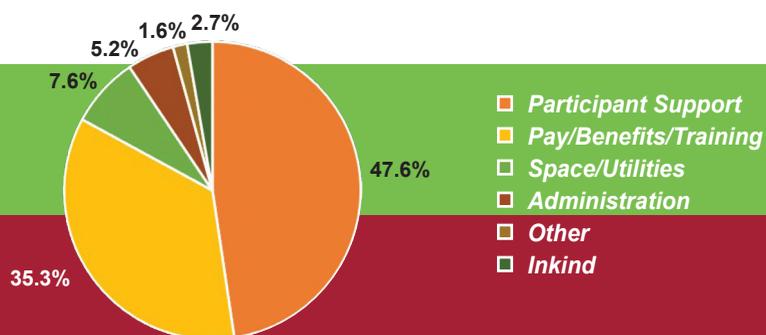
We are strategically led by a dedicated Board of Directors and staffed by professional team members, collectively known as Project NOW! Over the past 90 days of the Fiscal Year ending on June 30, 2020, we have facilitated Project NOW's mission while confronting the growing challenge of COVID-19 Pandemic. This Annual Report essentially highlights our services during transition, new beginnings and the extraordinary challenge of a pandemic. In the past, we have continued our mission and services during the flood waters of broken levees, bitterness of winter storms, fracturing of social tension, and the anxiety of economic collapse. Our customers and communities have always been able to count on us and we have always remembered that our customers count! As you review the graphs and data, remember each number represents low-income individuals or families positively impacted by our commitment to move people up and out of poverty. Our future is bright and our legacy continues.

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- Gary Bradley, Vice Chair**
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AUDITED FINANCIALS for Year Ending 6/30/20

REVENUE	
FEDERAL	\$ 8,381,637
STATE	\$ 1,956,325
PROJECT INCOME, DONATIONS & OTHER	\$ 629,868
LOCAL	\$ 196,903
IN-KIND	\$ 313,172
TOTAL REVENUE	\$ 11,477,905
EXPENSES	
UTILITY ASSISTANCE	\$ 4,542,294
HEAD START	\$ 2,797,299
SENIOR SERVICES	\$ 1,085,444
OUTREACH	\$ 517,297
WEATHERIZATION	\$ 332,307
HOMELESS SERVICES & TRANSITIONAL HOUSING	\$ 498,460
RURAL PUBLIC "RIM" TRANSPORTATION	\$ 437,719
HOUSING-HOMEBUYER/HOME REHAB	\$ 671,952
PROPERTY RENTALS & UNRESTRICTED ACTIVITIES	\$ 580,429
TOTAL EXPENSES	\$ 11,463,202
EXCESS REVENUE OVER EXPENSES	\$ 14,703

Project NOW's 2020 Audit expressed an Unmodified Opinion.



Improving the conditions in which people live and strengthening our communities by meeting Basic Needs.

Outreach Services

- 160 Families in crisis received emergency assistance.
- 32 Economic Development Scholarships were awarded \$99,386 to pay for job training classes for CNA, CDL & Welding certifications.

Homeless Services

- Transitional Housing served 41 Families with 9,561 nights of housing and extensive case management. Serving Homeless Families, Individuals, and Single women.
- 35 Families received Supportive Housing Case Management assisting them with maintaining their homes for 18,771 nights.
- 4 Chronically Homeless Individuals (those who have been living in a shelter or on the street for a minimum of 365 days) received Permanent Supportive Housing Services including Case Management focused on keeping them housed and thriving.

Energy Services

- 7,035 Families were kept warm thanks to Utility Assistance (LIHEAP).
- 57 Families received extra energy-related help with utility bills and other energy related minor repairs made possible by MidAmerican Energy & Ameren Illinois funding.
- 27 Families received Emergency Furnace Assistance.

OUTREACH OFFICES

418 19th St. Rock Island (309) 793-6391
 1126 W. Mill St., Kewanee (309) 852-4565
 605 1/2 SW 3rd St., Aledo (309) 582-2644



SERVICE
 DIGNITY
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We Strengthen Communities by Helping People Help Themselves And One Another

www.projectnow.org

Serving Henry, Mercer, and Rock Island Counties



HOUSING

Home Rehabilitation IMPROVED LIVING CONDITIONS

We renovated 19 Homes over the past 2 years with the Illinois Housing Development Authority (IHDA) Grants (Housing Accessibility Program “HAP” and Single-Family Housing Rehab” SFR”). These essential modifications allow people to continue to live in their homes. This year we were granted new funds to complete 36 Homes over the next 2 years.

Weatherization IMPROVED LIVING CONDITIONS

- This service increased energy efficiency for 43 Families by providing essential home repairs, air sealing, insulation, caulking and furnace repair or replacement.

Affordable Rentals PROMOTING FAMILY STABILITY

- 239 Individuals/120 Families were housed in Project NOW's affordable properties.
- Project NOW owns and operates 102 rental properties with 11 of the properties being commercial buildings.



RIM Rural Transportation served 449 persons for a total of 7,965 units of service from 7/1/19-6/30/20.

HEAD START

Head Start promotes the school readiness of preschool aged children from families of low income through a free preschool program. Head Start educates the children while strengthening the families.



Enrollment (2020/2021 school year)

- 340 children from 309 families participated with an average monthly enrollment of 280 or 89% of the funded 330 children.
- 74% of enrolled children were at or below the poverty level. 6 children were referred from child welfare and 10 were homeless when they enrolled.
- 7 children were referred to local school districts for their disability to receive further services.
- 100% of eligible children who applied received services. There was no wait list.
- 23% of the children spoke English as a second language. Primary languages included: Spanish, English, French, EWE, Arabic, Chin, and English.

Health

- 170 of the children received developmental and social/emotional screenings and 250 received hearing and 228 vision screenings within 45 days of enrollment.
- 100% of children enrolled had medical exams, dental exams, immunizations, and were current on preventative health care. They also had medical and dental homes at the end of the school year.

Resources

- 330 volunteers assisted our Head Start program including 127 fathers/father figures.
- \$694,785 in non-federal match including donated services, family engagement and donated space.
- The 2019/2020 budget included \$3,033,139 in funding from the Department of Health and Human Services plus \$758,285 in non-federal match. The budget includes personnel, fringe, in-kind, indirect costs, equipment, supplies, rent, vehicles, nutrition/food, travel, parent services, and other child costs.

Quality Education

- Classroom Assessment Scoring System (CLASS) scores averaged: Emotional Support 5.92, Classroom Organization 5.58, and Instructional Support 2.33.

SENIOR SERVICES

Seniors (aged 60 & over) are able to live at home thanks to Meals, Transportation, Information/ Assistance and Outreach.

104,049 Units of Service were provided to 2,647 Seniors



Transportation Services INTEGRATING SENIORS

- 5,534 One Way Rides provided to 373 Seniors in Rock Island and Mercer Counties – primarily to medical appointments & shopping.

Senior Meals IMPROVED NUTRITION & SOCIALIZATION

- 7,732 meals were served to 270 Seniors at 7 Meal Sites in Rock Island & Mercer Counties.
- 84,435 Home-Delivered Meals were served to 631 Seniors thanks to dedicated volunteers!

Outreach Services IMPROVED LIVING CONDITIONS

- 1,899 Seniors received 2,912 units of Info & Assistance.
- 821 Seniors received 1,304 units of Outreach at home.
- 770 Seniors & Disabled Persons were helped with Benefit Access Applications to obtain free bus passes & discounted license plates.
- 223 Farmers Market Coupon Books (\$5,575) were passed out to Seniors for healthy food at local Farmers' Markets.
- 368 Seniors received Senior Health Insurance Program (SHIP) assistance with various Health Insurance applications. Medicare Open enrollment October 15th – December 7th.
- 151 Caregivers received Family Caregiver Assistance.

