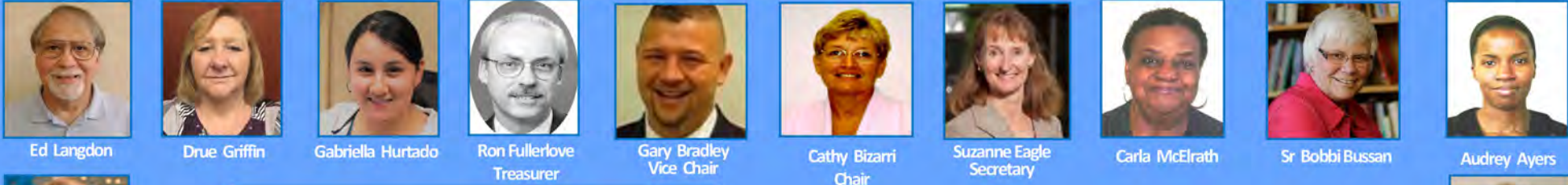


# PROJECT NOW BOARD OF DIRECTORS 2019



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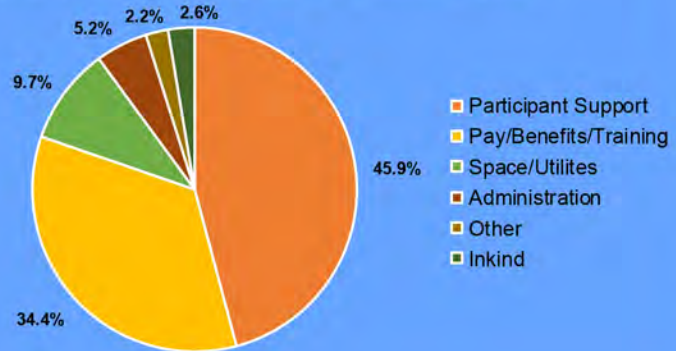


Linda Work

## AUDITED FINANCIALS Year Ending June 30, 2019

REVENUE	
FEDERAL	\$ 7,886,914
STATE	\$ 2,796,090
PROJECT INCOME, DONATIONS & OTHER	\$ 676,323
LOCAL	\$ 271,920
IN-KIND	\$ 315,160
<b>TOTAL REVENUE</b>	<b>\$ 11,946,407</b>
EXPENSES	
UTILITY ASSISTANCE	\$ 4,456,104
HEAD START	\$ 3,241,606
SENIOR SERVICES	\$ 1,297,782
OUTREACH	\$ 681,778
WEATHERIZATION	\$ 628,642
HOMELESS SERVICES & TRANSITIONAL HOUSING	\$ 454,824
RURAL PUBLIC "RIM" TRANSPORTATION	\$ 380,008
HOUSING-HOMEBUYER/HOME REHAB	\$ 227,018
PROPERTY RENTALS & UNRESTRICTED ACTIVITIES	\$ 596,856
<b>TOTAL EXPENSES</b>	<b>\$ 11,964,618</b>
<b>EXCESS REVENUE OVER EXPENSES</b>	<b>\$ (18,211)</b>

Project NOW's 2019 Audit expressed an Unmodified Opinion.



Maureen "Mo" Hart  
Executive Director

### From the Executive Director

This year's focus of our report to the Community is **Hope**, one of Project NOW's five Core Values. We believe in the power of **Hope** at Project NOW because it is so vital to people's ability to move forward. **Hope** is critical to each step of service delivery, whether it be with a 3 year old at Head Start learning their letters, a 33 year old parent looking for housing or an 83 year old facing independent living issues and needing Transportation. When a customer reaches out to Project NOW, our goal is to deliver help, along with **Hope**.

**Hope** is intangible. **Hope** can not be added, quantified or neatly defined in evidence based terms. **Hope** often flies in the face of logic. **Hope** may be an undeniable feeling of possibility when situations otherwise appear dire. **Hope** takes courage. **Hope** often goes unspoken. When **Hope** lights itself in a person's mind, it has a power not to be ignored. **Hope** is quietly contagious. **Hope** ever so quietly shines. Thank you for your interest in Project NOW and for believing in **Hope**.

Maureen "Mo" Hart



Jennifer Kauffman

### FAMILY OF DISTINCTION

Project NOW recognizes, Jennifer Kauffman, for her great achievements. Jennifer, a mother of 5, came to Project NOW for help. She was homeless and struggling. She moved into Project NOW's Sojourner House, a shelter for women, and began working with her Project NOW Case Worker. She soon found work and after a few months moved into one of Project NOW's Permanent Affordable Apartments where she has now lived for nearly 2 years. Jennifer continues to move forward, a roof over her head, employed in a job she loves, head held high, staying firmly planted in the present and reaching for her future. She says: "for the 1<sup>st</sup> time in my life I feel happy and genuine joy....now when I laugh it is a full belly laugh!"

Recipient of the Illinois Association of Community Action Agencies  
2019 Housing Stability Award.



Bill Preston



Barrett Essman



Nonprofit Organization  
US Postage Paid  
Rock Island, IL  
Permit 73

**Project NOW**  
Community Action Agency

418 19th Street  
PO Box 3970  
Rock Island IL 61204-3970



To Enroll in Head Start call (309) 792 - 4555  
FREE Quality Early Childhood Program - Ages 3-5 yrs old

[www.projectnow.org](http://www.projectnow.org)

Service • Dignity • Integrity • Community • HOPE

**Project NOW**  
Community Action Agency

ANNUAL REPORT 2019

**HOPE**



## HOUSING

Project NOW is firmly committed to Safe, Affordable Housing.

Affordable Housing is a huge need in our communities!  
Fair Market Rent for a 2 bedroom apartment is \$738/month.. At minimum wage of \$8.25/hr, our customer is working 90 hrs/month just to pay FM Rent.

### Home Rehabilitation IMPROVED LIVING CONDITIONS

We renovated **19 Homes** over the past 2 years with the Illinois Housing Development Authority (IHDA) Grants (Housing Accessibility Program "HAP" and Single Family Housing Rehab "SFR"). These essential modifications allow people to continue to live in their homes. This year we were granted new funds to complete **36 Homes** over the next 2 years.

### Weatherization IMPROVED LIVING CONDITIONS

- This service increased energy efficiency for **55 Families** by providing essential home repairs, air sealing, insulation, caulking and furnace repair or replacement.



Project NOW's Outreach Building in the heart of Moline's Floreciente Neighborhood received major renovation this year thanks to funding from Global Communities, Bob Ontiveros, MidAmerican Energy, City of Moline and Modern Woodmen. 2nd floor provides 2 families with Affordable Housing.

### Affordable Rentals PROMOTING FAMILY STABILITY

- 250 Individuals/132 Families** were housed in Project NOW's Affordable Housing Rentals in Rock Island, Moline, Kewanee, Viola, Keithsburg and New Boston. We are committed to providing safe, affordable housing to low-income customers.
- 11 Commercial Rentals** serve our communities by housing Project NOW programs and promoting small businesses.



MidAmerican Energy has been a great partner in meeting energy needs, including funding for furnaces & A/Cs, H2O heaters, insulation, air-sealing & utility bills,



A special thanks to United Way Day of Caring Volunteers for their work on our Affordable Housing Rentals. Please Call 793-6391 to Volunteer.



## HEAD START



An Early Education Program focused on Kindergarten Readiness Helps Families Achieve Their Potential.

### ENROLLMENT

- 388 Children** from **355 Families** participated with an average monthly enrollment of **312**, or **95%** of the funded **330 Children**.
- 76%** of enrolled children were **at or below poverty level**. **6 Children** were referred by child welfare; **1 Child** was homeless when they enrolled.
- 7.3%** of children were able to achieve their potential through treatment of their **diagnosed disabilities** by community partners.
- We were unable to serve **13 children** due to wait lists at certain sites; We served **97%** of eligible children who applied.
- 27%** of Children **spoke English as a second language**.
- Children receive developmental, social, emotional, vision and hearing screenings within 45 days and follow-ups within 90 days of starting.

### CHILD HEALTH

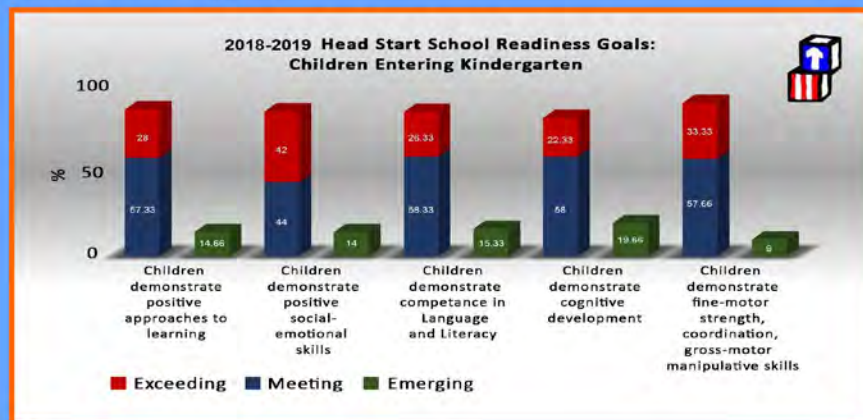
- 100%** of Children enrolled had **immunizations, medical & dental exams** by year end; **85%** were current on **preventative health care**.
- 100%** of Families **had doctors & dentists** when they left Head Start.

### RESOURCES

- 380** volunteers assisted our Head Start Program including **224** Head Start fathers/father figures who participated in Head Start.
- We received **\$626,960 in Donated Services** including family engagement & space.
- The 2019-20 Head Start budget includes **\$3,231,805 in public & private funding** plus \$762,951 of In-kind. Budget includes: personnel, in-kind, indirect costs, occupancy, equipment, vehicles, nutrition/food, travel, supplies, parent services and other child costs.

Project NOW's Head Start **Focus Area 2 Monitoring** results received in 2019 found that the program meets the requirements of all applicable Head Start Program Standards, laws regulations and policy requirements.

**CLASS Scores:** 5.92 Emotional Support; 5.58 Classroom Organization and 2.33 Instructional Support.



## SENIOR SERVICES



Seniors (aged 60 & over) are able to live at home thanks to Meals, Transportation, Information/Assistance and Outreach.

**108,296 Units of Service** were provided to **2,906 Seniors**

Almost 2/3 of the Seniors we served this year live alone.

### Transportation Services INTEGRATING SENIORS

- 7,956 One Way Rides** provided to **347 Seniors** in Rock Island and Mercer Counties—primarily to medical appointments & shopping.

### Senior Meals IMPROVED NUTRITION & SOCIALIZATION

- 16,247 meals** were served to **357 Seniors** at **7 Meal Sites** in Rock Island & Mercer Counties.
- 74,137 Home-Delivered Meals** were served to **503 Seniors** thanks to dedicated volunteers!



Please call (309)788-6335 to VOLUNTEER to Deliver Meals

### Outreach Services IMPROVED LIVING CONDITIONS

- 1,594 Seniors** received **2,496** units of **Info & Assistance**.
- 733 Seniors** received **1,493** units of **Outreach** at home.
- 577 Seniors & Disabled Persons** were helped with Benefit Access Applications to obtain free bus passes & discounted license plates.
- 240 Farmers Market Coupon Books (\$6,000)** were passed out to Seniors for healthy food at local Farmers' Markets.
- 371 Seniors** received **Senior Health Insurance Program (SHIP)** assistance with various Health Insurance applications. Medicare Open enrollment October 15th—December 7th.
- 163 Caregivers** received Family Caregiver Assistance.



Project NOW's Senior Center Warm Food and Warm Friends. 2221 11th Street Rock Island (309) 788-6335



## RIM RURAL PUBLIC TRANSIT

Providing **Rural Public Transportation** in Rural Rock Island and Mercer Counties to residents of **ALL AGES**

To **SCHEDULE A RIDE** call:  
**(309) 788-6335** Or **1 (800) 788-6308**

**244 passengers** received **10,145 rides** this year.



## COMMUNITY SERVICES



Improving the conditions in which people live and strengthening our communities by meeting Basic Needs.

### IMPROVED LIVING CONDITIONS, STRONGER FAMILIES:

- 180 Families in crisis** received **emergency assistance**, including **42 medical & dental needs**.
- 196 vouchers** were given to customers who were in need of Clothing & Furniture, allowing them to shop for free at Project NOW's **Good Things NOW Quality Used Clothing Stores**. Stores are also open to the general public who shop for everyday bargains.

Over 11,500 people in Project NOW's Service area live in deep poverty - at or below 50% of the federal poverty guidelines of \$705/month for a family of 2.

### HELPING CUSTOMERS ACHIEVE THEIR POTENTIAL:

- Transitional Housing** served **72 Families** with **8,541 nights of housing** and extensive case management. Serving Homeless Families, Youth ages 16-21, and Single women @ Sojourner House.
- 3 Chronically Homeless Individuals** (those who have been living in a shelter or on the street for a minimum of 365 days) received Permanent Supportive Housing Services including Case Management focused on keeping them housed and thriving.
- 55 Families** received **Supportive Housing Case Management**.
- 211 Families/316 people** received **Rent/Deposit help**.
- Economic Development Scholarships** were awarded to pay for job training classes for CNA, CDL & Welding certifications.

LIHEAP Utility Assistance is available to families at or below 150% of the federal Poverty guidelines of \$25,365 for a family of 2. Many families qualify for this great program, so pass the word. Average benefit is approximately \$650.

### IMPROVED LIVING CONDITIONS -Warm Homes:

- 6,322 Families** were kept warm thanks to **Utility Assistance** (LIHEAP) with an average benefit of \$642/family.
- 30 Families** received extra **energy-related help** with utility bills and other energy related minor repairs made possible by **MidAmerican Energy & Ameren Illinois** funding.
- 31 Families** received **Emergency Furnace Assistance**.

# GOOD THINGS NOW

## QUALITY USED CLOTHING STORES

Garage Sale Prices Every Day!!  
2000 3rd Ave, Rock Island (309) 793-6353 605 SW 3rd Street, Aledo (309) 582-3244  
THANK YOU TO THE COMMUNITY FOR YOUR CLOTHING DONATIONS!