

Contact Us



418 19th St, Rock Island (309) 793-6391
 711 4th Ave, Moline (309) 764-8092
 207 W 2nd St, Kewanee (309) 852-4565
 605 1/2 SW 3rd St, Aledo (309) 582-2644

SENIOR CENTER

2221 11th St, Rock Island (309) 788-6335

HEAD START

499 27th St, East Moline (309) 792-4555
 109 S Elm St, Kewanee (309) 852-4346
 305 NW 7th St, Aledo (309) 582-3668

www.projectnow.org

Project NOW
 Community Action Agency

418 19th Street
 PO Box 3970
 Rock Island IL 61204-3970

Pre-Sort
 Standard
 U.S. Postage
 PAID
 Rock Island,
 IL
 Permit No.

Service • Dignity • Integrity • Community • Hope

Project NOW
 Community Action Agency

2017 Annual Report
**COMMUNICATING
 With Our Community**

- Home
- About Us
- Donate
- Job Listing
- Volunteer
- Contact Us/
Locations
- Agency
Brochure

- Head Start
- Senior Services
- Community Services
- Utility Assistance
- Housing Programs
- Property Rentals
- Homeless Services
- Weatherization
- Good Things NOW Stores
- Español



Service • Dignity • Integrity • Community • Hope

- Notice of Bids
- Customer Surveys
- Download Annual Report
- Head Start Enroll Today!!
- Scholarships
- Project NOW Appointments



"We envision the whole community working hand in hand to meet human needs, protect human dignity and restore hope."

www.projectnow.org

HOUSING

Project NOW is firmly committed to Affordable Housing by providing Home Weatherization, Property Rentals, Home Rehabilitation and Rental Assistance.

Weatherization IMPROVED LIVING CONDITIONS

- This service increased energy efficiency for **64 Families** in our 3 county area by providing essential home repairs, air sealing, insulation, caulking and furnace repair/replacement.

Affordable Rentals PROMOTING FAMILY STABILITY

- **231 Individuals**, including **108 Families** were housed in Project NOW Affordable Housing Rentals in Rock Island, Moline, Viola, Keithsburg, New Boston and Kewanee. We are committed to providing safe, affordable housing to low-income customers.
- **11 Commercial Rentals** serve our communities by housing Project NOW programs and promoting small business.



Home Rehabilitation IMPROVED LIVING CONDITIONS

Project NOW received 2 new Illinois Housing Development Grants in 2016; The Housing Accessibility Program "HAP" and The Single Family Housing Rehabilitation grants to help 20 households with accessibility rehab, allowing them to continue to live in their homes.

RIM RURAL PUBLIC TRANSPORTATION

Project NOW provides Rural Public Transportation in rural Rock Island and Mercer Counties to residents of ALL AGES.

CALL to SCHEDULE A RIDE TODAY!!!

(309) 788-6335 or
1 (800) 788-6308

RIDE THE RIM!!

353 passengers received 9,990 rides this Year.

WWW.RIDETHERIM.ORG



HEAD START



An Early Education Program focused on Kindergarten Readiness Helps Families Achieve Their Potential.

ENROLLMENT

"WE WELCOME NEW FAMILIES"

- **375 children** from **344 families** participated with an average monthly enrollment of **301**, or **91%** of the 330 funded children.
- **83%** of enrolled children were **at or below poverty level**. **7** were referred by child welfare; none were homeless when they enrolled.
- **9.3%** of children were able to achieve their potential through treatment of their **diagnosed disabilities** by community partners.
- We were unable to serve **11** children.
- **30%** of children **spoke English as a second language**.
- Children receive developmental, social, emotional, vision and hearing screenings within 45 days and follow-ups within 90 days of starting.



CHILD HEALTH

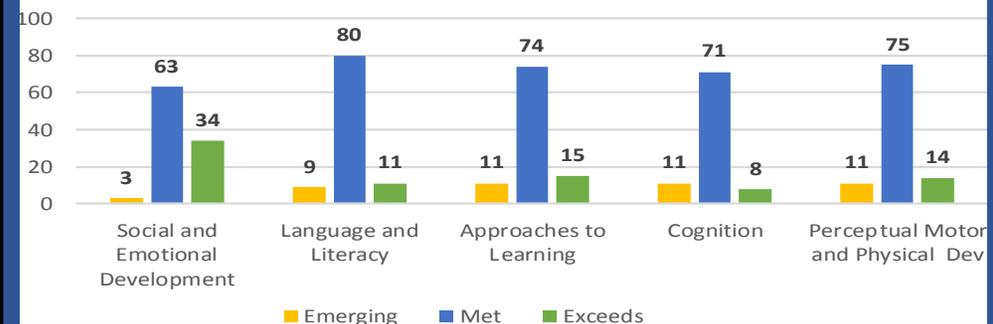
- **100%** of children enrolled had **immunizations, medical & dental exams** by year end; **100%** were current on **preventative health care**.
- **99%** of families **had doctors & dentists** when they left Head Start.

RESOURCES

- **54** volunteers assisted our Head Start Program.
- **337** Head Start fathers/father figures participated in Head Start.
- We received over **\$14,000 in local funding** plus **\$668,223 in Donated Services** including Family Engagement & Space.
- The 2017-18 Head Start budget includes **\$3,018,384 in public and private funding** plus \$705,952 In-kind. Budget items include: personnel, in-kind, indirect costs, occupancy, equipment, vehicles, nutrition/food, travel, supplies, parent services and other child costs.

HEAD START CHILD OUTCOMES

2016-17 Children Entering Kindergarten



SENIOR SERVICES

Seniors (aged 60 & over) are able to live in their own homes thanks to Meals, Transportation, Information/Assistance and Outreach.



ROCK ISLAND COUNTY
Senior Center
A SERVICE OF PROJECT NOW



75,610 Units of Service were provided to 4,067 Seniors

Meals, Transportation, Clothing, Farmer Market Coupons, Utility Assistance, Information & Assistance, Outreach, Medicare Part D Information/Enrollment, Senior Health Insurance Program (SHIP) Counseling, Social Security Issues, Public Aid Application Assistance, Food Pantry Vouchers, Referrals to other services.

Transportation Services INTEGRATING SENIORS

- **5,466 One Way Rides** provided to **295** Seniors in Rock Island and Mercer Counties—to medical appointments & shopping.

Senior Meals IMPROVED NUTRITION & SOCIALIZATION

- **14,518 meals** were served to **336** seniors at **7 Meal Sites** in Rock Island & Mercer Counties.
- **51,047 Home Delivered Meals** were served to **533** Seniors thanks to a tremendous volunteer effort!

To Volunteer CALL (309)788-6335

Outreach Services IMPROVED LIVING CONDITIONS

- **1,309 Seniors** received **2,306** units of **Info & Assistance**.
- **687 Seniors** received **1,312** units of **Outreach** at home.
- **Benefit Access services** were provided to **Seniors**.
- **325 Farmers Market Coupon Books (\$8,125)** were passed out to Seniors for healthy food at local Farmers' Markets.
- Seniors were assisted with **Senior Health Insurance Program**.



COMMUNITY SERVICES

Improving the conditions in which people live and strengthening our communities by meeting basic needs.

IMPROVED LIVING CONDITIONS, STRENGTHENED FAMILIES:

- **281 Families in crisis** received emergency assistance, including **49 medical & dental needs**.
- **313 vouchers** helped **540** people with clothing and household items at no cost at Project NOW's **Good Things NOW Quality Used Clothing Stores**. Many more customers shop here for everyday bargains. These stores are open to the public.

HELPING CUSTOMERS ACHIEVE THEIR POTENTIAL:

- **Transitional Housing** served **27 Families** with **9,532 nights of housing** along with extensive case management. 8 units serve homeless Youth ages 16-21, Sojourner House houses up to 8 single women and 6 units house families.
- **17 Families** received **Supportive Housing Case Management**.
- **132 Families/335 people** received **Rent/Deposit help**.
- **19 Economic Development Scholarships** were awarded to pay for job training classes for CNA, CDL & Welding certifications.

IMPROVED LIVING CONDITIONS -Warm Homes:

- **7,399 Families** were kept warm thanks to **Utility Assistance** (LIHEAP); the average benefit was \$533 per family.
- **82 Families** received extra **energy-related help** with water heaters, utility bill assistance and other energy related minor repairs made possible by **MidAmerican Energy & Ameren** funding.
- **21 Families** received **Emergency Furnace Assistance**.

REDUCED HUNGER, INCREASED NUTRITION:

- **1163 summer lunches** were provided to **95 children**.



GOOD THINGS NOW

QUALITY USED CLOTHING STORES
at Garage Sale Prices

2000 3rd Ave, Rock Island (309) 793-6353
605 SW 3rd Street, Aledo (309) 582-3244

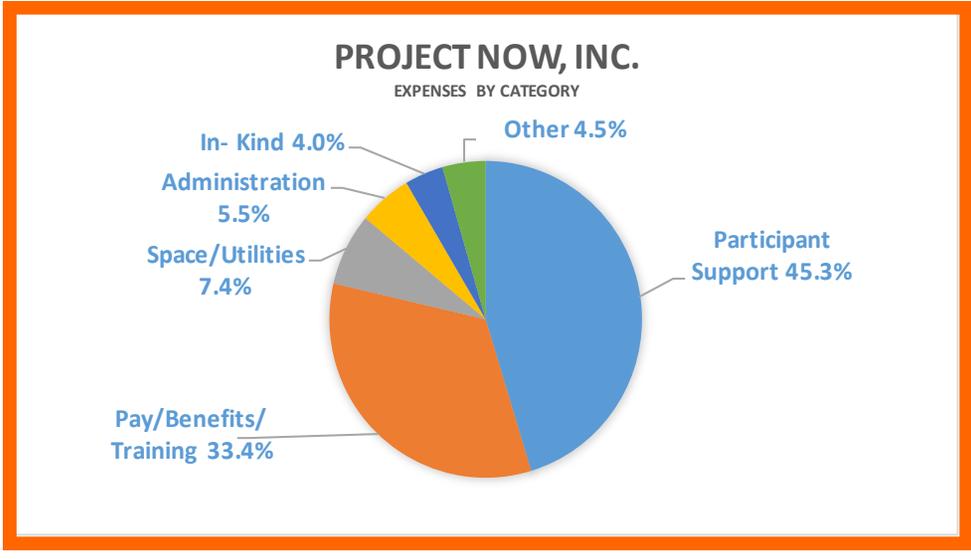
332 People received clothing at **NO CHARGE!** A Big **THANK YOU** for all of the generous Community Donations!



AUDITED FINANCIALS
Year Ending June 30, 2017

REVENUE	
FEDERAL	\$ 8,790,723
STATE	\$ 1,047,249
PROJECT INCOME, DONATIONS & OTHER	\$ 650,177
IN-KIND	\$ 441,927
LOCAL	\$ 81,659
Total Revenue	\$ 11,011,735
EXPENSES	
UTILITY ASSISTANCE	\$ 4,244,042
HEAD START	\$ 3,228,897
SENIOR SERVICES	\$ 921,665
WEATHERIZATION	\$ 663,725
OUTREACH	\$ 625,075
HOMELESS SERVICES & TRANSITIONAL HOUSING	\$ 511,690
PROPERTY RENTALS/HOUSING & UNRESTRICTED ACTIVITIES	\$ 479,900
RURAL PUBLIC "RIM" & Senior Transportation	\$ 360,664
Total Expenses	\$ 11,035,658
EXCESS REVENUE OVER EXPENSES	\$ (23,923)
Project NOW's 2017 Audit expressed an Unmodified Opinion.	

Service Dignity Integrity Community Hope



PROJECT NOW BOARD OF DIRECTORS 2017



Helping People!



Changing Lives!



Ron Fullerlove
Treasurer



Cathy Bizarri
Chair



Marshall Jones
Vice Chair



Linda Work
Secretary



Audrey Ayers



Ted Pappas



Gary Bradley



Nicole Roach



Jeff Deppe



Maureen "Mo" Hart
Executive Director

From the Executive Director

Communicating with Our Community is our 2017 focus and on behalf of the Project NOW Board of Directors and Staff, thank you for taking an interest in Project NOW.

In 2017 we have focused on strategically listening to our communities as we plan for the future. One thing we have learned is that you would like to hear more from us and we hope this Annual Report is helpful to you. We continue to assess and work to improve our communications and impact on poverty.

Fighting poverty requires many things including resources. We are thankful to have very diverse funding, 45% of which we spend on direct customer assistance, another 33% on staff pay and benefits to deliver that assistance and a very low 5% on administrative costs.

We are ever watchful of national and state decisions being made that can have devastating effects on those living in poverty. Thank you all for helping us to keep an eye on this as well.

Maureen "Mo" Hart
Executive Director

The Promise of Community Action
Community Action Changes People's Lives
Embodies the spirit of Hope,
Improves Communities
And makes America a better place to live.
We care about the entire community and
We are dedicated to helping people
Help themselves and each other.



Sr Bobbi Bussan



Carla McElrath



Barrett Essman



Julie Larson



Clarence Darrow