



418 19th Street
 PO Box 3970
 Rock Island IL
 61204-3970

Non-Profit
 Organization
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PAID
 Permit No.
 243
 Rock Island,

LOCATIONS

- Project NOW Main Office**
 418 19th Street, Rock Island (309) 793-6391
- Head Start**
 499 27th Street, East Moline (309) 792-4555
 109 S Elm Street, Kewanee (309) 852-4346
 305 NW 7th Street, Aledo (309) 582-3668
- Good Things NOW Stores**
 2000 3rd Avenue, Rock Island (309) 793-6353
 6605 SW 3rd Street, Aledo (309) 582-3244
- Rock Island County Senior Center**
 2221 11th Street, Rock Island (309) 788-6335
- Outreach Offices**
 711 4th Avenue, Moline (309) 764-8092
 207 W 2nd Street, Kewanee (309) 852-4565
 605 1/2 SW 3rd Street, Aledo (309) 582-2644

www.projectnow.org



**Project
 NOW**
 Community
 Action Agency

Annual Report 2010

**STRENGTHENING
 COMMUNITIES**

Service

Dignity

Integrity



HEAD START

An early education and comprehensive family support program provided at no cost to very low income families with 3-5 year old children. Our center-based or home-based options in Rock Island, Henry and Mercer Counties provide: health, disabilities, mental health, transportation, parent/family support and volunteer participation services.

ENROLLMENT

- ◆ 439 children from 401 families attended Head Start.
- ◆ Monthly average - 360 children enrolled during school year and 80 children during the summer.
- ◆ 95.7% were from families at or below the poverty level and 4 children from homeless families..
- ◆ Over 10% were children diagnosed with treated disabilities.
- ◆ We transported 348 children to their Head Start classrooms.
- ◆ Over 30% of children spoke a language other than English in their homes.



ARRA dollars paid for all the college courses classroom staff took toward completing their Bachelor degrees.

MEDICAL/DENTAL EXAMS

- ◆ 100% received medical exams; and immunizations were up to date by year end.
- ◆ 98.6% received dental exams, and had their own dentist by the time they left the program.
- ◆ Of the age-eligible children 100% successfully transitioned into Kindergarten.

VOLUNTEERS

- ◆ 464 Head Start parents volunteered, 167 fathers or father-figures.

The Governor of Illinois chose Project NOW's Head Start as a **Center of Excellence!!** The most recent federal review brought a Blue Certificate for no findings.

The 2010 Head Start Program utilized **\$2.87** Million of public funding and **\$655,000** of private funding. The 2011 budget includes **\$3.4** Million in public & private funding. Budget items include: Services/Personnel; In-Kind, Cost Allocations, Occupancy Cost, Nutrition/Food, Child Travel, Supplies, Furniture/Equipment/Vehicles, Other Child Costs, Staff Travel and Parent Services.

HOUSING SERVICES

Project NOW's Housing Division offers a variety of programs to the residents of Rock Island, Henry and Mercer counties.



WEATHERIZATION

Project NOW's ability to Weatherize homes across our 3 county area was greatly impacted by ARRA over the past year. With an influx of funding, the number of staff and contractors more than doubled to weatherize more homes than ever before!!



An additional 260 homes were weatherized due to ARRA funding for a total of 419 homes Weatherized over the past year.

"Thank you so much for the weatherization program. We are enjoying the new furnace and much warmer house. Thank you a million times!"

HOME BUYER & HOME REHABILITATION PROGRAMS

- ◆ Home Buyer Seminars - 157 individuals
- ◆ Foreclosure prevention counseling - 36 individuals
- ◆ Pre-purchase homebuyer counseling - 35 homebuyers
- ◆ Homebuyer with Rehab - 11 homes completed
- ◆ Single family rehabs (SFOOR) - 5 homes completed
- ◆ ADDI Homebuyer Assistance - 4 homebuyers



67 homes received health & safety **Small Home Repairs** through ARRA Funding

AFFORDABLE HOUSING RENTALS

- ◆ 91 units of affordable housing were made available to families and individuals.
- ◆ 102 families representing 234 individuals were housed throughout the year.



American Reinvestment and Recovery Act (ARRA) helped Project NOW to fulfill our mission to STR

**Project
NOW
Board
Of
Directors
2010**



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COMMUNITY SERVICES

The Community Services Division helps thousands of Customers to manage their basic needs while they move towards increased self-sufficiency. In 2010 we provided Outreach services to **19,347 individuals across 8,849 households.**

BASIC NEEDS

- ◆ Rent & Deposit Assistance - **341** Households, 209 of these were funded through ARRA's Homeless Prevention & Rapid Re-house Program.
- ◆ **767** families in crisis were helped with emergency needs including **145** families helped with emergency medical and dental needs.

"Thank You from the bottom of my heart. Repairing my car was my Life Line."

- ◆ **ARRA funds helped Local Food Pantries with \$50,000** in Food Costs to feed **16,000** households. **1,801** of these households came to Project NOW for their food pantry voucher.

- ◆ **65** individuals pursued their dreams of higher learning with CSBG **Scholarships** ranging from \$500—\$1,500.

- ◆ **FARMER MARKET COUPONS!** A great ARRA success story was the **1,591** households (**2,756** individuals) who used **2,300** coupon booklets to purchase **\$67,000** of fresh food at local Farmer's Markets.



UTILITY ASSISTANCE

- ◆ **9,867** homes were more livable because of LIHEAP heating/cooling assistance.
- ◆ **216** homes received MidAmerican or Ameren Utility Assistance.
- ◆ **577** homes had help to get their utilities reconnected.
- ◆ **38** homes received Emergency Furnace Repair/Replacement.

HOMELESS SERVICES provides outreach, housing and intensive case management to Families, Youth and Single Women.

- ◆ Transitional Housing - **38** Households/**101** persons w/**15,278** nights of shelter.
- ◆ Supportive Housing Case Management - **28** households.
- ◆ Homeless Outreach - **960** Households.

SENIOR SERVICES



The Rock Island County Senior Center offers a variety of services designed to help persons aged 60 and over live independently in their own homes.

TRANSPORTATION

- ◆ **8,451** units of door-to-door transportation provided to **567** Seniors in Rock Island and Mercer counties.



- ◆ **RIDE THE RIM!!** Project NOW expanded into Rural Transportation throughout rural Rock Island and Mercer Counties. **672** rides helped **91** individuals get to the destination of their choice.



MEALS

- ◆ **47,839 Congregate Meals** helped **1,085** seniors eat more nutritionally.
- ◆ **66,063 Home-Delivered Meals** helped **683** seniors live independently; with an additional **4,880** meals helping **39** especially frail seniors and disabled persons.



- ◆ **419** Seniors received **12,555** meals as a direct result of ARRA.

"...we don't know where we would be without your meal and transportation service. Thank you for caring, it means the world to us."

OUTREACH SERVICES

- ◆ **924** Seniors received **1,326** units of Outreach Services.
- ◆ **1,678** Seniors received **3,228** units of Information and Assistance.
- ◆ **466** Seniors were provided with **1,010** units of Health Promotion.
- ◆ **787** Circuit Breaker online application were filled out and submitted for Seniors.
- ◆ **600** seniors received coupon booklets for a total of **\$18,000** to purchase fresh food through local Farmer's Markets.

STRENGTHEN COMMUNITIES BY HELPING PEOPLE HELP THEMSELVES AND ONE ANOTHER in 2010!



Margaret Alexander



Charles Box



Darlene Swim



John Brandmeyer



Jessie Lisle



James Guidry

"I personally wanted to Thank You, the Board of Directors, and the staff of Project NOW for selecting me as a recipient for the Community Block Grant. This award is going to extremely help me to further my education. The staff of Project NOW has been so wonderful to me, and I am very appreciative of you..."

Audited Financials for Year Ending 06/30/10

Revenue

Federal	\$ 11,576,794
State	\$ 2,094,191
Local	\$ 171,208
Project Income, Donations & Other	\$ 904,726
In-kind	\$ 257,513
Total Revenue	\$ 15,004,432

Expenses

Utility Assistance	\$ 4,738,855
Head Start	\$ 3,134,006
Weatherization	\$ 2,513,883
Outreach	\$ 1,612,605
Senior Services	\$ 1,117,779
Housing	\$ 682,881
Transitional Housing	\$ 555,900
Property rentals & unrestricted activities	\$ 511,103
Total Expenses	\$ 14,867,012

Project NOW's 2010 Audit had a clean opinion with no material findings.

 Project NOW received over \$2.5 million in ARRA funding for the year ending 6/30/2010. The vast majority of these funds went to the direct benefit of customers, in the form of:	
Food	\$ 122,112
Emergency Needs	\$ 253,449
Rent Related	\$ 315,884
Weatherization Materials	\$ 606,627
Weatherization Labor	\$ 552,833
Scholarships	\$ 60,631
Small Home Repairs	\$ 106,802
Small Business Loans	\$ 60,000

GOOD THINGS NOW 
Ropa Usada De Calidad! PARA TODA SU FAMILIA

QUALITY USED CLOTHING

GARAGE SALE PRICES EVERYDAY!...

In 2010 we issued **677** Vouchers serving **1,153** individuals at no cost.
 A great way to recycle what you do not need and help someone else at the same time!

FROM THE EXECUTIVE DIRECTOR



There is a story to tell here and it is about "STRENGTHENING COMMUNITIES" over the past year, thanks in part to the tremendous impact of the American Recovery and Reinvestment Act.

Project NOW was involved first hand in strengthening this 3 county area by weatherizing homes in record numbers, providing coupons for fresh food from local Farmer's Markets, supporting students with Scholarships and Food Pantries with funds to buy food, rapidly re-housing the homeless, helping hundreds to keep from becoming homeless by helping them with housing costs and meeting thousands of demands for basic household needs.

The direct financial benefit to local businesses was as strong as the impact to our customers. Dozens of businesses have worked with us for the first time, including Landlords, Farmer Market Vendors, Construction Contractors, Colleges and Trade Schools, Healthcare Providers, Utility Companies and Auto Repair Shops, to name a few. This gave rise to a significant number of new jobs created by these businesses.

Our neighbors are strengthened, our businesses are strengthened, our communities are strengthened!

On behalf of Project NOW's Board and Staff, it is our honor to be a part of...

STRENGTHENING COMMUNITIES!

Maureen E. Hart

Maureen "Mo" Hart
 Executive Director

SMALL BUSINESS LOANS!

Project NOW is committed to Economic Development and this has resulted in 5 Small Business loans totaling \$125,000 over the past year. We have educated an additional 18 people who graduated from our 10 week Self-Employment Training series.