



LOCATIONS

Project Now Main Office

418 19th Street
Rock Island, IL 61201

Head Start

499 27th Street
East Moline, IL 61244

109 S Elm Street
Kewanee, IL 61443

305 NW 7th Street
Aledo, IL 61231

Good Things NOW Quality Used Clothing

2000 3rd Avenue
Rock Island, IL 61201

605 SW 3rd Street
Aledo, IL 61231

Rock Island County Senior Center

2221 11th Street
Rock Island, IL 61201

Outreach

418 19th Street
Rock Island, IL 61201

711 4th Avenue
Moline, IL 61265

207 W Second Street,
Kewanee, IL 61443

605 1/2 SW 3rd Street
Aledo

418 19th Street
PO Box 3970
Rock Island IL

Non-Profit
Organization
U.S. Postage
PAID
Permit No.
243

(309) 793-6391

(309) 792-4555

(309) 852-4346

(309) 582-3668

(309) 793-6353

(309) 582-3244

(309) 788-6335

(309) 793-6391

(309) 764-8092

(309) 852-4565

(309) 582-2644

**Project
NOW**
Community
Action Agency

WINDS OF CHANGE



SERVICE

DIGNITY

INTEGRITY

COMMUNITY

HOPE

Annual Report 2009

www.projectnow.org

2009 PROGRAM HIGHLIGHTS

COMMUNITY SERVICES

The Community Services Division provides application assistance, support, advocacy and information & referral to residents of Rock Island, Henry and Mercer counties. Customers are helped to manage their basic needs while they move towards increased self-sufficiency.

In 2009 we provided Outreach services to **18,094** individuals across **7,973** households.

BASIC NEEDS

- Rent & Deposit Assistance - **362** Households.
- Clothing/furniture - **729** Vouchers serving **1,153** individuals.
- **1,493** households received food & referrals to food pantries
- **481** households received other miscellaneous services.
- Scholarships **16** individuals for post high school learning.
- **364** households received **400** coupons booklets; for a total of **\$12,000**, to purchase fresh food through the Farmer's Market program.



UTILITY ASSISTANCE

- **9,048** households received heating/cooling assistance.
- **127** households received Ameren IP Utility Assistance.



HOMELESS SERVICES provides outreach, housing and intensive case management to Families, Youth and Single Women.

- Transitional Housing - **44** Households / **96** individuals.
- Supportive Housing Case Management - **27** households.
- Homeless Outreach - **688** individuals.

HEAD START



Head Start is an early education and comprehensive family support program provided at no cost to very low income families with 3-5 year old children. Our center-based or home-based options in Rock Island, Henry and Mercer Counties provide the following services: health, disabilities, mental health, transportation, parent/family support and volunteer participation.



ENROLLMENT

- **442** children from **409** families
- Monthly average - **360** children enrolled during school year / **81** during the summer.
- More than **94%** were from families at or below the poverty level.
- Over **10%** were children diagnosed with treated disabilities.
- There were **6** children in **4** homeless families.
- We transported **341** children to their Head Start classrooms.
- Over **25%** of families spoke a language other than English in their homes.



MEDICAL/DENTAL EXAMS

- Over **95%** received medical exams; & immunizations were up to date by year end.
- **98.9%** received dental exams, and **99%** had their own dentist by the time they left the program.
- Of the age-eligible children **100%** successfully transitioned into Kindergarten.

VOLUNTEERS

- **614** current or former Head Start parents volunteered, **104** fathers or father-figures.

Project NOW was awarded a **Blue Certificate** for our most recent Federal Review in November, 2008 - no findings - A sign of a strong program.



Salvation Army MetroLink of the Quad Cities Christian Family Care Township Offices
 Illinois Department of Commerce and Economic Opportunity Kewanee Social Services FEMA Success Partners
 Warm Neighbors Illinois Department of Human Services Family Resources
 Experience Works Mercer County Crisis Center Community Health Care
 Transitions Illinois/Iowa Center for Independent Living Kewanee Area United Way Riverbend Food Bank
 Illinois Department of Health and Family Services U.S. Department of Housing and Urban Development Broadway Presbyterian Church
 Winnie's Place Churches United of the Quad Cities United Way of the Quad Cities
 Black Hawk College Catholic Social Services Homeless Vet Veteran's Center
 Local Area Food Pantries Rock Island County Mental Health Board St. Joseph Worker House
 Sisters of St. Benedict
 Geneseo Community Chest Robert Young Center First Baptist Church of Colona
 Bridgeway Partners in Job Training Youth Services Bureau

Illinois Department of Transportation United Way of the Quad Cities Henry County Health Department
 United States Department of Agriculture U of I Extension Augustana College Illinois State Board of Education
 Nutrition Programs Illinois Department of Children and Family Services Black Hawk College
 Mercer County Health Department School Health Link



PARTNERS PROVIDING

Rock Island County Health Department Community Health Care Robert Young Center Early Childhood Coalition
 Spring Brook Apartments St. Paul's Evangelical Lutheran Church of Kewanee City of East Moline U.S. Department of Health and Human Services
 Moline Housing Authority National Head Start Association Parent Volunteers Black Hawk College Special Education

Audited Financials for Year Ending 06/30/09

Revenue	
Federal	\$ 9,318,846
State	\$ 2,250,865
Local	\$ 364,091
Project Income, Donations & Other	\$ 919,769
InKind	\$ 300,162
Total Revenue	\$ 13,153,733

Expenses	
Head Start	\$ 2,859,546
Utility Assistance	\$ 4,466,613
Senior Services	\$ 1,275,683
Outreach	\$ 597,483
Weatherization	\$ 1,453,014
Transitional Housing	\$ 587,283
Housing	\$ 1,187,748
Property rentals & unrestricted activities	\$ 418,371
Total Expenses	\$ 12,845,741

FROM THE EXECUTIVE DIRECTOR



The Winds of Change have blown our way over the past year, bringing along new opportunities to serve. We began the year celebrating our 40th year of service and we ended the year with expanded programs specifically designed to confront the issues of poverty.

We are moving forward with more resources to Weatherize Homes, Prevent Foreclosures, working to expand Public Transportation into Rural Communities, better positioned to Rapidly Re-house the Homeless, expanding our CSBG Scholarship, Emergency Assistance, Small Home Repair and Food Assistance and making application to provide Early Head Start.

It has been a year of listening, assessing the change and constantly moving forward. We have found ourselves to be uniquely positioned to bring new resources to our communities.

We are thankful to serve.

Maureen E. Hart

Maureen "Mo" Hart
Executive Director



FAMILY OF DISTINCTION

Each year Project NOW recognizes a family who has shown exceptional achievement. Devin and her three sons came to Project NOW for Utility and Circuit Breaker assistance. Devin mentioned she needed help lowering her mortgage and that she wanted to become a Certified Nursing Assistant (CNA).

Devin was referred to Project NOW's Housing Department where she was able to get her mortgage payment lowered by renegotiating the interest rate. Her CNA classes were paid for through CSBG funding. Devin passed her classes; her boards and was hired as a CNA at a local nursing facility all in the same week.

Devin and her family have come a long way and she's not done yet. Her next goal is to become a mortician.

Devin and her family are a true Community Action success story.



Frankie Atwater
Secretary



Linda Work
Treasurer

2009 Board of Directors



Diana Polk
Board Chair



Bob Hepner
Vice Chair



Darlene Swim



Margaret Alexander



Cathy Bizarri



Charles Box



John Brandmeyer



James Guidry



Ron Salisbury



Dale Harmon



Robert Cervantes



Katie Hodges



Jessie Lisle